

# T&C'S

## **SECURE YOUR BOOKING**

We are delighted to provisionally hold a booking date for you; however please be advised should we receive another enquiry during this time we reserve the right to ask you for immediate confirmation by paying the deposit, or we may release the date due to popular demand.

#### **DEPOSIT & PAYMENT TERMS**

Your festive booking is only confirmed once we have received the agreed deposit prepayment which will be redeemed on the night of your event. The balance must be settled on the day.

For all Christmas day bookings for parties of any size we require payment upon booking.

For all festive bookings of 5 people or more we required a £10 per person deposit. This is fully refundable up to 14 days prior to your booking date.

For group bookings of 20 or more the following cancellation policy applies:

Cancellation within 3-6 months prior to the event date will incur a charge for 50% of deposits paid based on advised numbers at the time of booking.

Cancellation within 1-3 months, less 1 day prior to the event date, will incur a charge of 100% of the total amount of the booking based on final numbers.

#### **GUEST NUMBERS & PRE-ORDERING**

For all food and drinks pre-orders, please confirm final guest numbers at least 14 days before your booking date. Please note that this will be the number charged to your final food bill. Please advise us if your guests have any special dietary requirements.

### SERVICE CHARGE

A discretionary 12.5% service charge will be added to your food and drinks bill.